

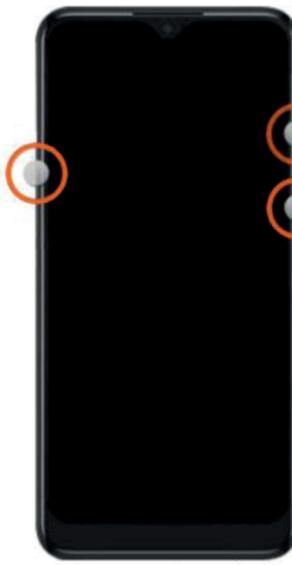
Using my Alcatel smartphone

The make of my smartphone is Alcatel
The model is 1S 2020.

The screen and keys of my smartphone:

Google Assistant :

- I press this key
- to speak to the Google voice assistant
 - to search
 - to use my smartphone, e.g. to ask something from Google to write an SMS



I adjust the volume :

The key at the top increases the volume
The key at the bottom lowers the volume

Turn on/Turn off :

I do a long press on this key to switch my smartphone on or off

Cable connection :

I plug in the cable here to recharge my telephone or to connect it to a computer

Sound connection :

I plug in my earphones or headphones here

I have a touchscreen on my telephone :

I have to put my fingers on the keys to activate them
I slide from right to left
or up and down to scroll
That means to change the screen page



Open applications :

I put my finger on this key to see my open applications



Home :

I put my finger on this screen to return to the home screen



My smartphone needs to be charged 20% to turn on

Before I turn on my smartphone, I have to :

- Put my SIM card into my smartphone
- Activate my SIM card

If I do not know how to do this, I use the form **Activating my SIM card**

To turn on my smartphone :

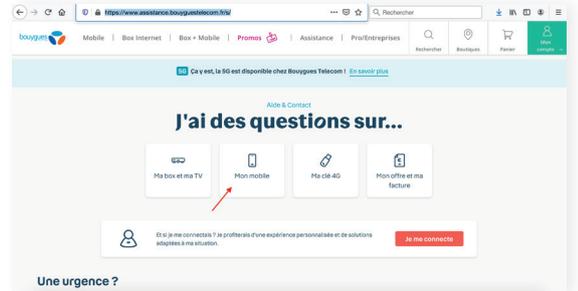
1. I press the button **On/Off** for a long time
I look at the photo on the first page
2. I put in the PIN code : this is the code with four digits
The code is always 0000 but I can change this later
3. I click on French
A list will appear and I can choose another language
I click on the language that I would like
I click on **start**
In my smartphone everything will now be in the language that I have chosen
4. I can skip a step by clicking on :
 - Suivant
 - Ignorer
 - Accepter

If I need help using my smartphone
I can ask the Red Cross
Someone from the Red Cross will help me

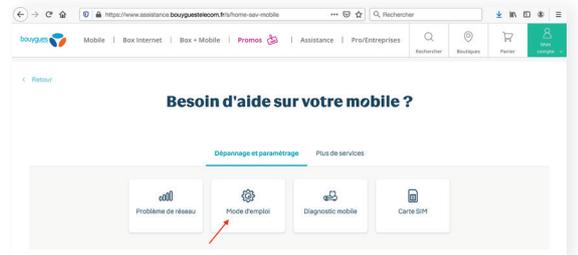
I can also look at the guide for Bouygues Telecom on **the internet**
I click on **the link** written in blue : [guide complet](#)
Or I can put in the address www.assistance.bouyguetelecom.fr

When I am on the Bouygues Telecom website

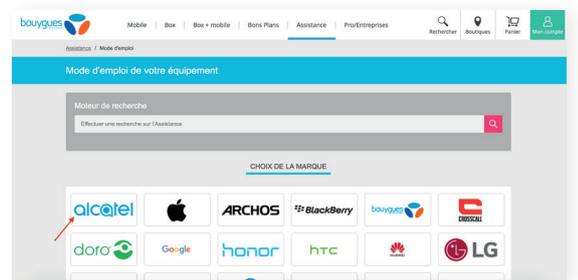
I click on **Mon mobile**



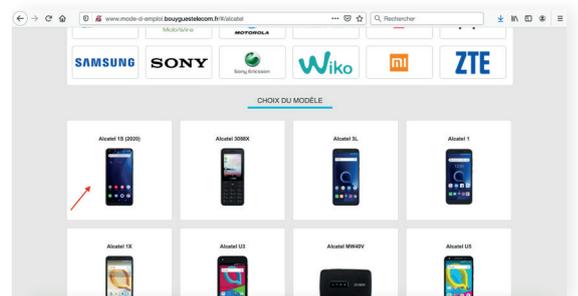
I click on **Mode d'emploi**



I click on **Alcatel**



I click on **Alcatel 10S 2020**



I can see all the information to learn how to use my smartphone

